

Automation Within The Property Management Industry 2026 Survey Results

We recently surveyed over 700 professionals working within a range of property management companies to find out how they were using automation within their organisation.

They told us:



Manual / Analogue:

Rely heavily on spreadsheets/ paper, recognise urgent need to modernise

65%

of firms said this was the extent of their automation use

A large number of the companies we spoke to said they were still reliant on manual and analogue processes but knew they needed to upgrade these processes or get left behind

How The Property Management Industry Compares to the rest of the UK

22%

Within the PM Industry: Only about 16% to 22% of organisations have some form of automation

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65%

65% of UK businesses who use automation in some form

A number of firms, however, are leaving the rest behind in terms of automation

13%

Said they had an Integrated Ecosystem, where all systems are well-connected. They are now exploring how AI can give them an edge

It's clear that automation may not have been at the forefront for firms in the past few years, but those still reliant on manual processes are now recognising the urgent need to modernise or be left behind completely by the firms already deploying advanced technologies like AI

Want to learn more about how you could transform your property management firm with automation?

[FIND OUT MORE ABOUT AUTOMATION](#)

