

A Finance Team Drowning in Paperwork? Cut Invoice Processing Time by 80%

We partnered with a growing property management firm specialising in residential blocks and estates, managing the full lifecycle: **General Management, Property Maintenance, and Financial Management.**

But as their portfolio grew, so did the financial paperwork. They were running a successful agency, but their finance team couldn't keep pace with the sheer volume of daily transactions.

The “Low-Value” Volume Trap

If you work in property finance, you know the reality: it's not the big invoices that slow you down; it's the thousands of small, essential ones. The local gardener, the weekly cleaning service, the general maintenance or emergency locksmith!

Our client's finance team was getting bogged down with manual data entry, and the ever-increasing volume of “low-value” invoices created a high-risk backlog.



The Operational Risk:

Delayed payments meant angry local tradespeople.



The Reputational Risk:

If the gardener isn't paid, the grass isn't cut, and the tenants complain.



The Staff Cost:

Skilled staff are wasting hours deciphering paper invoices.

The Solution: Eliminating the Manual Grind

We implemented a **Cloud Invoice Processing solution** designed to automate the accounts payable workflow.

Instead of manually keying in data, the new system automatically extracted data from incoming invoices in all forms, including handwritten invoices



The “Handwriting Hurdle” (And How We Solved It)

Every AP Manager asks the same question when looking at automation: “**That’s great for PDFs, but what about handwritten invoice pad?**”

Our solution accurately reads and digitises, handwritten invoices from small local suppliers (no matter the handwriting quality!). This ensured that over 90% of invoices can be automated, not just the digital-savvy suppliers.

The Impact: From Data Entry to Financial Strategy

Our implementation was rapid, minimising downtime for the finance team. The results were immediate and drastic:

An **80% saving** in the time associated with processing invoices.

What this means in practice:

- ▶ **For the Finance Team:** No more late nights entering data. The team is now focused on credit control and service charge reporting.
- ▶ **For the Suppliers:** Faster payments and better relationships.
- ▶ **For the Business:** A scalable process that handles portfolio growth without needing to hire more admin staff.